

TERMS AND CONDITIONS

PAYMENT

ALL CUSTOM ORDERS MUST BE PRE-PAID WITH A CREDIT CARD. WE ACCEPT VISA/MASTERCARD/DISCOVER/AMEX. NO TERMS ARE AVAILABLE. ALL CUSTOM ORDERS MUST BE PREPAID. A 50% DEPOSIT REQUIRED AND A CREDIT CARD ON FILE FOR THE BALANCE -NO EXCEPTIONS.

PRICING

BEFORE FINAL PRICING IS GIVEN, ALL DESIGNS MUST BE SUBMITTED TO PACE SPORTSWEAR FOR REVIEW. WE RESERVE THE RIGHT TO NULLIFY ANY QUOTE WHERE ALL PERTINENT INFORMATION WAS NOT GIVEN.

DELIVERY

CUSTOM ORDERS SHIP 6-8 WEEKS FROM RECEIPT OF APPROVED ARTWORK AND 50% DEPOSIT.

RUSH

ANY CUSTOM ORDER NEEDED IN UNDER 4 WEEKS WILL BE SUBJECT TO A 20% RUSH CHARGE AND SUBJECT TO THE CURRENT PRODUCTION SCHEDULE.

PACKAGING

ITEMS ARE PACKAGED IN BULK. INDIVIDUAL PACKAGING, HANGTAG AND OTHER SERVICES ARE QUOTED SEPARATELY.

SHIPPING

ORDERS ARE FOB: GARDEN GROVE, CA. ALL ORDERS ARE SHIPPED UPS GROUND. OTHER CARRIERS MAY BE USED IF CUSTOMER ARRANGES PICK-UP ON FREIGHT COLLECT BASIS ONLY.

GUARANTEE

WE GUARANTEE TOP QUALITY FROM THE FABRIC TO THE FINISHED CONSTRUCTION. ALL CLAIMS FOR SHORTAGES, DAMAGES, ETC. MUST BE MADE WITHIN 72 HOURS OF RECEIPT OF MERCHANDISE. REPLACEMENT OR REPAIR WILL BE MADE AT PACE'S DISCRETION. ALL RETURNS REQUIRE A RA# FROM OUR CUSTOMER SERVICE DEPT.

ART ROOM

COMPUTER ART TIME IS BILLED AT \$45 PER HOUR. A MINIMUM CHARGE OF \$90 APPLIES TO ALL ACCESSORIES AND SHORTS, \$180 TO JERSEYS AND WINDBREAKERS.

TEMPLATES

COMPUTER TEMPLATES ARE AVAILABLE ON LINE IN PDF FORMAT FOR DESIGN AND LOGO PLACEMENT. ACTUAL SIZE TEMPLATES WILL BE SENT UPON PLACEMENT OF ORDER.

UPLOADS

PLEASE USE ART@PACESPORTWEAR.COM. CALL 800.762.7223 x110 IF FILES ARE MORE THAN 3 MB.

PLATFORM

WE WORK ON A PC FORMAT WITH A WINDOWS XP PRO OPERATING SYSTEM. WE UTILIZE ADOBE ILLUSTRATOR CS2 AND PHOTOSHOP CS2. IF USING A MAC PLEASE FORMAT DISK FOR A PC AND SAVE AS AN ADOBE ILLUSTRATOR EPS FILE V12.0 (.EPS) WITH ALL TEXT CONVERTED TO CURVES/OUTLINES. PLEASE DO NOT COMPRESS FILES.

DESIGN

OUR GRAPHICS DEPT. IS AVAILABLE TO ASSIST YOU IN CREATING AN EXCITING PRODUCT. EACH DESIGN IS \$90 TO \$300 DEPENDING ON THE ITEM (CAP, JERSEY...) UPON APPROVAL OF DESIGN, PRODUCTION ART CHARGES WILL BE QUOTED AT \$45 PER HOUR. DESIGN CHARGES MUST BE PRE-PAID.

COLOR MATCHING

WE USE THE PANTONE COLOR MATCHING, PLEASE SEE ART101

NOTICE

WE RESERVE THE RIGHT TO SHIP AND INVOICE WITHIN 5% OF THE ORDERED QUANTITY AND TO HAVE A MAXIMUM DAMAGE ALLOWANCE OF 2%.

PACE SPORTSWEAR CYCLING APPAREL PROGRAM
PLEASE READ TERMS AND CONDITIONS BEFORE PLACING YOUR ORDER

